

# How Do You Ensure a Reliable IT Environment in Healthcare?

Here's what three providers have to say.

No matter the mandate or objective—whether it's HIPAA regulations, connectivity to streamline communications between caregivers, to reduce costs, or to improve quality of care—technology plays a vital role in healthcare. But the fact is, no solution can deliver on its promise without a solid relationship between the healthcare provider and its technology partner.

**Three healthcare providers in Indiana understand these issues and discuss why they rely on Matrix Integration.**



*Southern Hills*  
Counseling Center, Inc.

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Michael Albrecht, Senior Network Administrator at Southern Hills Counseling Center in Jasper, knows exactly what makes the relationship so strong. "Service. Matrix Integration is right there when we need them, ready to help us figure out the best solution for our organization."

He also points to an additional advantage: "We're a mental health facility and we deal with a lot of grants that call for the involvement of businesses that are both diversity-owned and highly qualified. Matrix Integration hits the mark on both counts."



**The Center for**  
**Mental Health, Inc.**

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Brandon Patton, Senior Network Administrator for The Center for Mental Health in Anderson, goes to the heart of the matter: "One of the things I look for in a vendor is how they deal with people. And these are great people to work with. Friendly, knowledgeable—I feel like they are a part of our company. You can count on their word."

**ADULT&child**

**Adult and Child Center, Inc.**

Stephen R. Drake, Senior Network Administrator at Adult and Child Center in Indianapolis, says, "We've had a long relationship with Matrix Integration and they've been the best vendor I've worked with during my IT career. Their staff is always willing to go out of their way to help—always ready to do any research necessary to solve your problems. I feel very secure with Matrix."

**Relationships are paramount. When you are ready to work with a technology partner who can put it all together in healthcare and one who understands the importance of relationships, contact Matrix Integration for a no-obligation assessment of your requirements.**